KNOXCONNECT®
CLOUD MANAGEMENT SYSTEM

KnoxDock®

Knox eLock Core®

Knox eKey®

KeySecure® 6

MedVault®
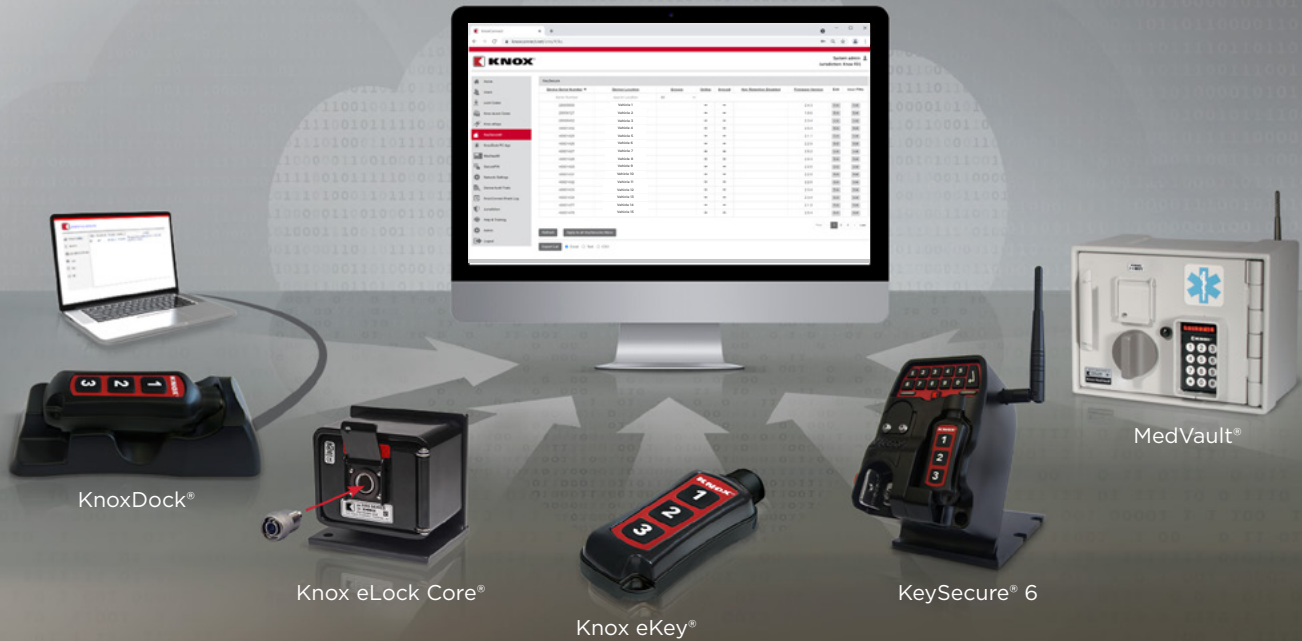
The KnoxConnect Cloud Management System is a streamlined, straightforward, and secure software used to efficiently and effectively manage the Knox eLock System® and its rapid access products.

With minimal up-front investment, administrators can quickly get started using the system to connect devices, establish users/credentials, review system activity, master key usage, and other audit trail information.

KnoxConnect Cloud is conveniently accessed by authorized users from internet-connected computers, tablets or smartphones; providing management flexibility and peace of mind.

With real-time communication capabilities, KnoxConnect Cloud automates updates and data collection from devices; ensuring administrators have their system's latest information.

SIMPLE   **ACCESSIBLE**   **SECURE**

FEATURES

Simple and Unified Portal
Easy-to-use system that efficiently manages all Knox electronic products from any location with Internet access.

Comprehensive Accountability
Transaction logs with date and time stamps shows each key usage - providing complete accountability.

Flexible Management
Increase efficiencies with customizable user permissions for a robust management process that maintains control.

Network Security
Establish, manage, and store templates enabling devices to securely access networks. Supports use of enterprise security and certificates.

Data Security and Storage
Eliminate data loss worries and ensure system availability with expandable storage, automatic archive, and backups.

Unmatched Collaboration
Unique shared collaboration tools enable connections with surrounding and mutual aid jurisdictions.

Automatic Updates
Receive the latest functionality and security with automatic software and device updates.

Customizable Reporting
Create downloadable reports that fit your department's individual needs.

Scalability
The system adapts to meet your growing needs with the ability to seamlessly add products and capabilities.

CAPABILITIES

Customizable Administrator Roles
- Device Admins
- Network Admins
- Secondary Admins

Management Utilities
- API data exchange with select 3rd parties
- Bulk update of user permissions
- Data export
- Import new users
- Mass reset of user PINs

Flexible Credentials
- Department assigned PINs
- Two-PIN entry option for restricted devices
- SecurePIN temporary access codes
- System assigned PINs
- User selected PINs

BENEFITS

Save Time and Labor
Automated data gathering and updates reduces time and effort from personnel.
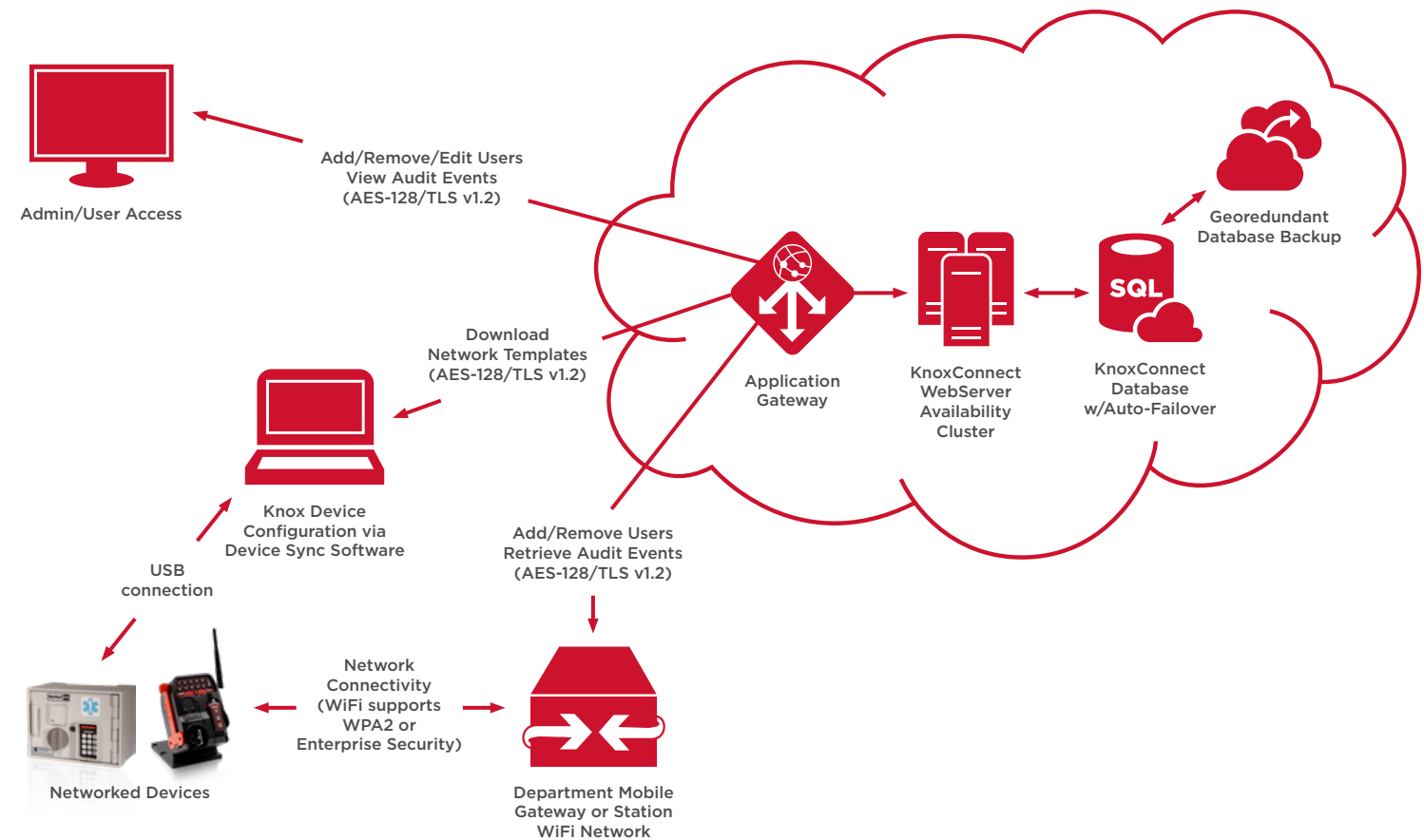
Improved Accountability
Increased visibility for access to important assets, keys, and drugs offers confidence about controls and speeds investigations.

Reduce Maintenance
KnoxConnect Cloud license subscriptions incudes: data security, backups, redundancy, and hardware - saving money and resources.

THE CONVENIENCE OF CLOUD SUPPORTED BY INDUSTRY SECURITY

Admin/User Access

Add/Remove/Edit Users View Audit Events (AES-128/TLS v1.2)

Application Gateway

KnoxConnect WebServer Availability Cluster

KnoxConnect Database w/Auto-Failover

Georedundant Database Backup

Download Network Templates (AES-128/TLS v1.2)

Knox Device Configuration via Device Sync Software

USB connection

Add/Remove Users Retrieve Audit Events (AES-128/TLS v1.2)

Network Connectivity (WiFi supports WPA2 or Enterprise Security)

Networked Devices

Department Mobile Gateway or Station WiFi Network

KnoxConnect Cloud Security

- Hosted on FedRAMP compliant Microsoft Azure at a Tier III, SOC2 Type 2 certified data center
- True cloud architecture insulates databases behind an application gateway
- Protected by threat monitoring
- Vetted by reputable 3rd party penetration testing

KnoxConnect Network Security

- Devices offer both WiFi and Ethernet connection options
- Supports use of enterprise security and certificates for device connectivity to your network
- Proprietary eLock communication protocols adds layers of protection

KnoxConnect Data Security

- End-to-end data protection
- Secure remote connections
- Databases, PINs, and passwords are encrypted
- Data in transit protected with AES-128 encryption
- All data is stored exclusively in the U.S.

KNOXCONNECT CLOUD BENEFITS

	Cloud Hosted	vs	Locally Hosted
Hardware protected and monitored in highly secure facility	+		o
Lower initial costs with less on-site equipment, labor, and maintenance	+		o
High availability, automatic data recovery and protection against hardware failure	+		o
Delegate management and manage securely from anywhere	+		o
Automatic transaction and audit trail uploads from devices	+		o
Online real-time system capabilities	+		o
Automated software and firmware updates	+		o

ABOUT THE KNOX COMPANY

Since 1975, the Knox Company has successfully developed innovative rapid access solutions for first responders with products that provide fast, safe, and secure entry into commercial, industrial, and residential properties, while minimizing damage and maximizing safety. Today, more than 15,000 fire, EMS, and law enforcement departments/agencies depend on Knox products to gain access into over one million buildings/properties.

KNOX®
When seconds matter®

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